

Riverview Internet Banking 1st Time Login Instructions

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Please go to our website at www.RiverviewBank.com and click on personal banking then follow the directions below.

Screen 1

Enter the Login ID from the Internet Banking application you submitted
DO NOT Enter a Password
Select checkbox "I am a First Time User"
Click "Login"

Screen 2

Select Delivery method – this is the contact information we have on file for your account. If all of the contact information is inaccurate or out-of-date, you will need to contact the Phone Branch before you can proceed any further. Please choose a readily available phone number or email as the Secure Access Code will be delivered quickly. We've been experiencing occasional delays in delivery by some email providers. If available, we suggest selecting a home, mobile or direct dial office phone number for the delivery of your secure access code.

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Screen 3

Wait for Secure Access Code to be delivered via the secure delivery method you choose:

Phone Delivery: If you have a direct dial number you will get a phone call from 360-834-2231. Just answer the phone normally (say Hello) when the call arrives in a few seconds. You will be prompted to make a selection to hear your code.

E-mail Delivery: If you select an e-mail account, you will receive a one sentence email containing only the requested code. If you do not receive this e-mail within 5-10 minutes, please check your Junk Mail box. You can configure your Junk Mail settings to allow future e-mails from our address. Your secure access code will expire within 3 hours of receipt.

Enter Secure Access Code
Click "Continue"

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Screen 4

Read the Internet Banking Terms and Conditions
Select:
I Accept – To continue
I Decline – This will stop the registration process

Screen 5

Verify or Enter all data to create a user profile. Some information from our previous system may carry over to this screen.
Select "Submit"

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Screen 6

Enter New Password following the Password Requirements
Enter Confirm Password
Select "Submit"

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